

Special Event



This special workshop will be presented by RV Rhodes LLC.

In this workshop you will learn:

- ◆ A four step process for turning difficult conversations into collaborative conversations.
- ◆ Conversation starters to get off on the right foot.
- ◆ An action planning process to build commitment.

We will explore common situations in your job so that you can put your new skills into practice right away.

Registration is required for this special event. You may register by mail, in person, or online at wnychildren.org.

For more information about DAL monthly networking, please contact Marilyn A. Ballard by email at mballard@wnychildren.org or by phone at 716-877-6666 ext. 3044.

Directors As Leaders

STR-8 Talk for Difficult Conversations

Date:
Wednesday, January 25, 2012

Time:
9:00 am to 12:30 pm

Member Cost: \$40
Non-Member Cost: \$40

Location:
Villa Maria College
240 Pine Ridge Road
Buffalo, New York 14215
716-896-0700

Directors As Leaders

An initiative of



1000 Hertel Avenue
Buffalo, New York 14216

Phone: 716-877-6666
Fax: 716-877-6205

wnychildren.org